

Application for Switching Credit

To receive your switching credit from C Spire, submit the following items via e-mail or regular mail within 90 days of purchase:

Have you included everything?
Check when complete

- Copy of the last bill from your previous wireless carrier showing the early termination fee or remaining device payment balance on each mobile number and the account name and address.
- Completed copy of this form.

To submit via e-mail:

Scan your bill and this form and send to:
promocredit@cspire.com

To submit via regular mail:

C Spire Promo Credit
1018 Highland Colony Parkway, Suite 520
Ridgeland, MS 39157

NOTE: If you have not received credit on your C Spire account within 60 days please contact us at promocredit@cspire.com or 1-855-CSPIRE5.

FIRST NAME MI

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LAST NAME

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BILLING ADDRESS

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CITY

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STATE CONTACT NUMBER

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E-MAIL ADDRESS

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Mobile Numbers Recently Activated with C Spire
NOTE: Maximum of \$350 for Early Termination Fee or \$650 for remaining installment plan balance credit per line. Taxes not included in credit.

DATE OF PURCHASE

	/		/		Application must be received within 90 days of purchase for credit to be applied
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Offer available to well-qualified buyers for limited time only. Requires new smartphone activation on Device Payment Plan (DPP) and port-in. Complete documentation of customer's ETF or balance due on device installment plan with prior carrier must be submitted within 90 days of new activation. Get up to \$650 bill credit for device installment plan balance (or up to \$350 bill credit for ETF) within 45-60 days, after receipt of Application for Switching Credit and bill from prior carrier, listing early termination fee amount or final device installment balance. Submitted bill must match the phone number switched to C Spire. New C Spire account must be current on payments to receive bill credit. May not be usable with other offers. Other restrictions may apply. ©2020 C Spire. All rights reserved.

